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Dell 16 Laptop

Model: DC16250

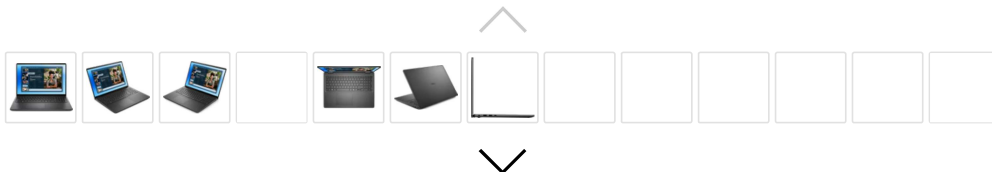
★★★★★ [4.6 \(141\)](#)



Ports and slots

Dimensions and weight

Images for illustrative purposes only - actual items may differ from images or based on configurations selected.



~~£610.59~~

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Immerse yourself in everything you do

Compact 16-inch laptop with a modern design and Intel® Core™ processors and graphics that power effortless productivity and captivating entertainment.

Build your own


Selecting product configurations with information icons (i) will change other specifications. Changes can modify price, discounts, and delivery date. Select icons for details.

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Processor



[Which processor is right for you?](#)

- Intel® Core™ 5 120U (10 cores, up to 5.0 GHz)
- Intel® Core™ 7 150U (10 cores, up to 5.4 GHz) 

Operating System



[Which operating system is right for you?](#)

Dell Technologies recommends Windows 11 Pro for business

- Windows 11 Pro
- Windows 11 Home

Operating System Language Pack



English, Dutch, French, German, Italian

Graphics



Intel® Graphics

Memory



16 GB: 2 x 8 GB, DDR5, 5200 MT/s

Storage



[How much storage is right for you?](#)

512GB M.2 PCIe NVMe Solid State Drive

1TB M.2 PCIe NVMe Solid State Drive



Display



16.0-inch 16:10 FHD+ (1920x1200) Anti-Glare Non-Touch 300nits WVA/IPS Display with ComfortView

Colour



Carbon Black

Keyboard



Carbon Black English UK backlit Copilot key keyboard with numeric keypad

[Customisation](#)

[Tech Specs](#)

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Tech Specs

Processor

Intel® Core™ 5 120U (10 cores, up to 5.0 GHz)

Operating System

(Dell Technologies recommends Windows 11 Pro for business)

Windows 11 Home

Graphics Card

Intel® Graphics

Display

16.0-inch 16:10 FHD+ (1920x1200) Anti-Glare Non-Touch 300nits WVA/IPS Display with ComfortView

Memory

16 GB: 2 x 8 GB, DDR5, 5200 MT/s

Storage

512GB M.2 PCIe NVMe Solid State Drive

Colour

Carbon Black

Microsoft Office

Activate Your Microsoft 365 For A 30 Day Trial

Security Software

McAfee+ Premium 30-day trial

Hardware Support Services Upgrades

Basic Onsite Service after remote diagnosis with Hardware-Only Support, 12 Month(s)

Accidental Damage Protection (ADP)

None

Keyboard

Carbon Black English UK backlit Copilot key keyboard with numeric keypad

Ports

- (1) HDMI 1.4
- (2) USB 3.2 Gen 1 Type-A
- (1) USB 3.2 Gen 2 (10Gbps) Type-C w/ DP 1.4, PD
- (1) Headset jack
- (1) Wedged-shaped lock slot

Dimensions & Weight
H/W/D: 16.74 mm – 19.90 mm x 357.30 mm x 250.60 mm (0.64" - 0.75" x 14.05" x 9.82")
Starting Weight: 1.98 kg (4.37 lb)

Audio and Speakers
2 tuned speakers
Integrated Widescreen HD (720p) Webcam with Dual Digital Microphone Array with Temporal Noise Reduction enabled

Chassis
Exterior chassis materials:

Display Cover/Base: Plastic
Bezel/Palmrest: Plastic

Wireless
Realtek Wi-Fi 6 RTL8852BE, 2x2, 802.11ax, MU-MIMO, Bluetooth® wireless card

Primary Battery
3-Cell Battery, 41WHr (Integrated)

Power
65 Watt AC adapter

Palmrest
Carbon Black Palmrest With Fingerprint Reader

Regulatory
Energy Star 8.0/9.0 (Windows OS only)
EPEAT Silver Registry

How easy is it to compare and select options for this product?

[Customisation](#)

[Tech Specs](#)

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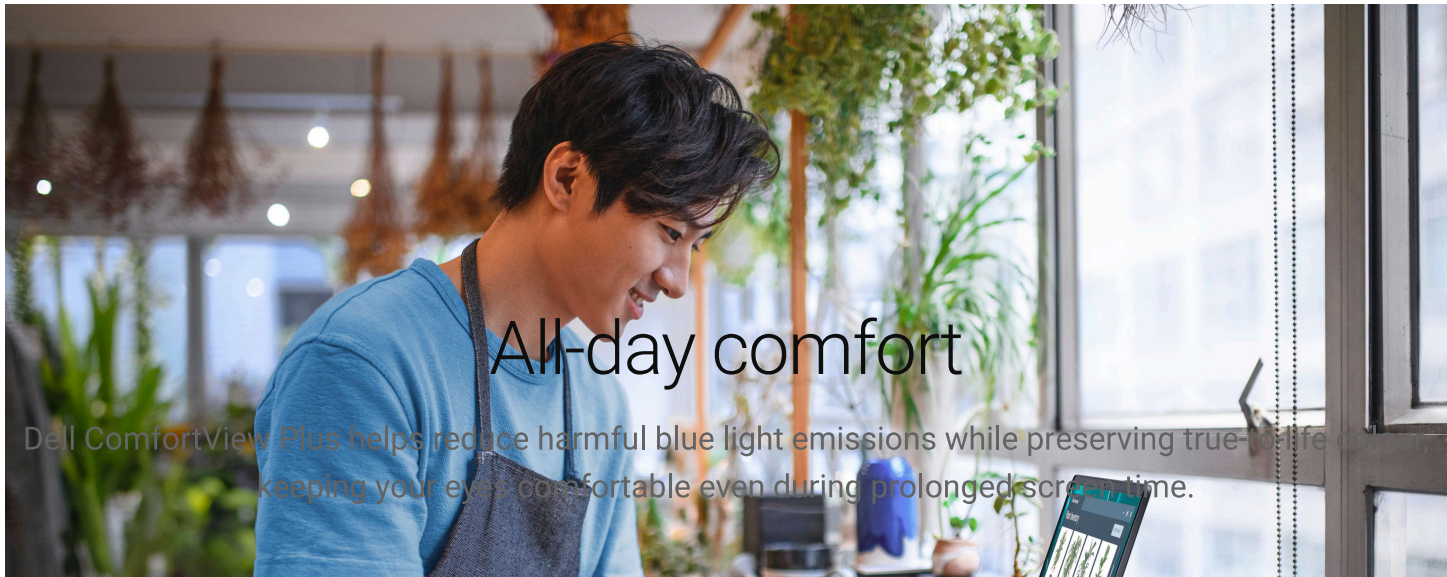
[Drivers, Manuals & Support](#)

£464.27

Add to Basket

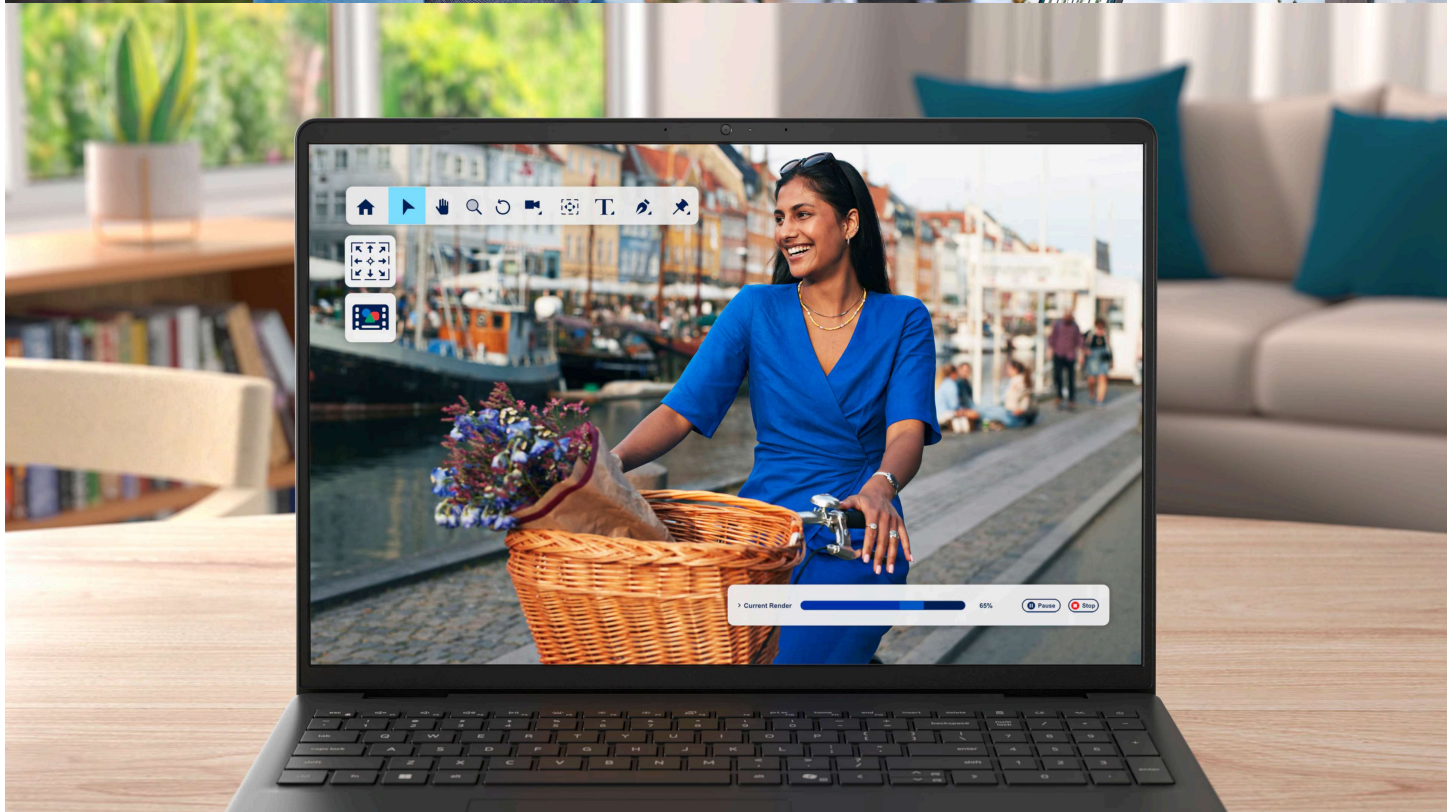
Edge-to-edge clarity

Enjoy crisp, expansive visuals on a 16" screen with up to FHD+ and a 16:10 aspect ratio—delivering a wide, immersive viewing experience.



All-day comfort

Dell ComfortView Plus helps reduce harmful blue light emissions while preserving true-to-life colors, keeping your eyes comfortable even during prolonged screen time.





Ready for business

Flip between effortless productivity and captivating entertainment on a large, immersive screen powered by Intel® Core™ processors and graphics.

Built to last, this laptop features military-grade durability, a hardware security chip to protect sensitive information, a wedge-shaped lock slot, and Dell BIOS software—ideal for small businesses or passion projects.

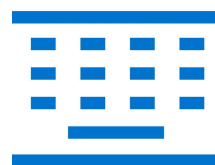


Built for virtual connection

Bring your connections to life with a HD camera, designed with wide dynamic range and temporal noise reduction to deliver crisp, sharp images, no matter the lighting conditions.

Ensure your voice is captured with clarity and precision using built-in dual microphones, effectively reducing background noise for flawless sound quality.

Productivity-ready features



Adaptiv
e
thermal

Fingerprint int reader

Optional
fingerprint
reader for quick
secure sign-in.

High- capacity battery

Enjoy long-
lasting battery
life featuring
ExpressCharge^[1]
that minimises
the time you
spend tethered
to an outlet,
recharging your
battery up to
80% in 60
minutes.

s

Built-in
technology
allows your PC
to sense when
it's on a stable
surface and
adjusts its
power and
thermals to run
more efficiently.

Keyboar d

Full size
keyboard with
number pad for
ease of use and
enhanced
productivity.
Optional backlit
keyboard is
available.

Inspired by sustainability



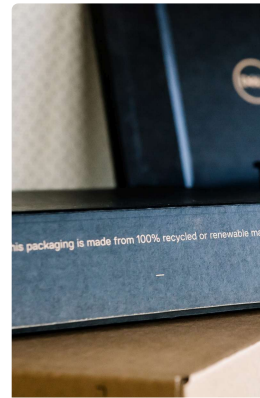
Design innovation

Designed with
sustainable
materials including
post-consumer
recycled plastics
with an etched logo
on the lid that
reduces
manufacturing waste
and is a more
durable design.
Thoughtful material
and design
considerations help
lower environmental
impact.



Elevated standards

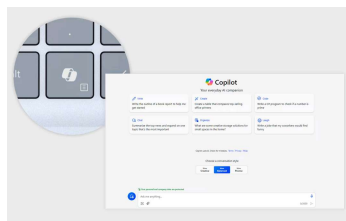
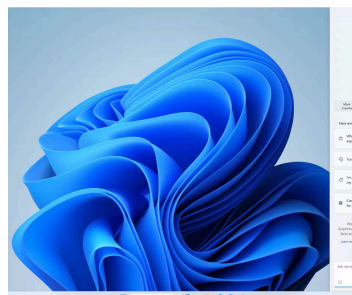
This product is
certified ENERGY
STAR[®] and
registered EPEAT
Silver with Climate+
^[2].



Packaging innovation

Ships in 100%
recycled or
renewable
packaging^[3].

Make everyday easier



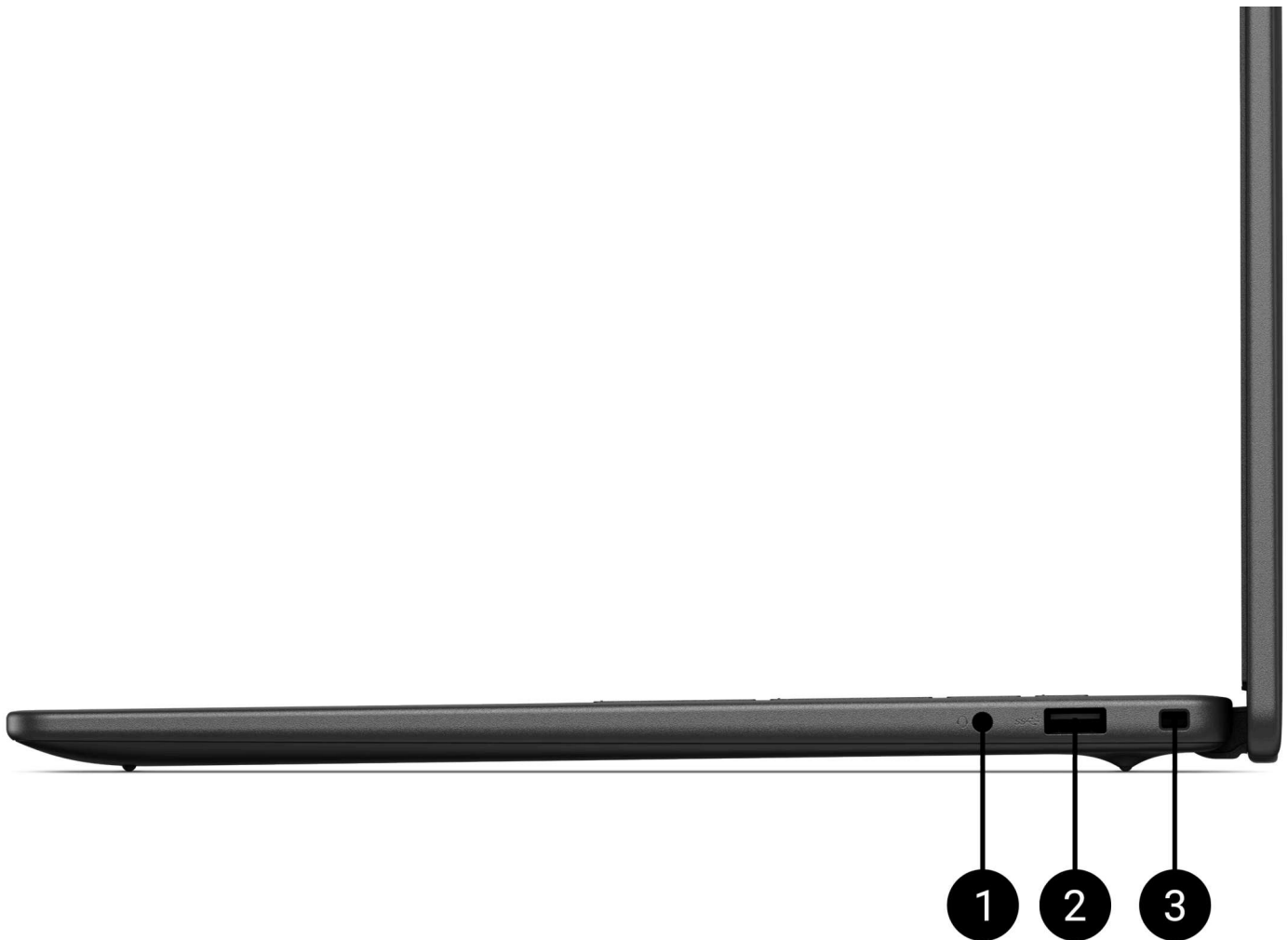
Windows 11

Windows 11 comes with a modern design and multitasking tools to help you make everyday easier^[4].

Windows Copilot Key

With one click, you have instant access to Copilot^[5] in Windows – Your own personal AI assistant. Get real answers, inspiration and solutions at your fingertips.

Ports and slots

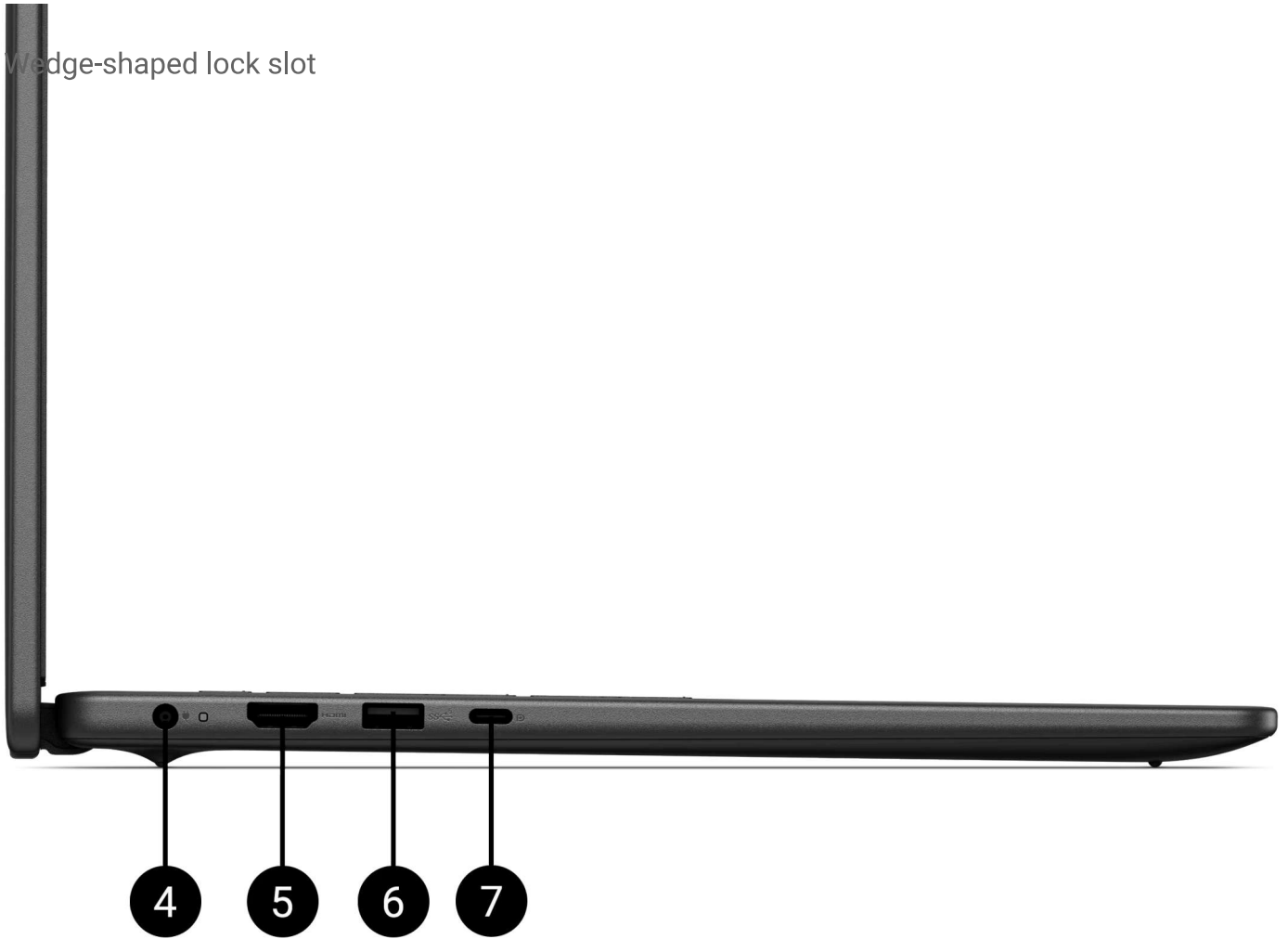


Right view

1 Universal Audio Jack

2 USB 3.2 Gen 1 Type-A

3 Wedge-shaped lock slot



Left view

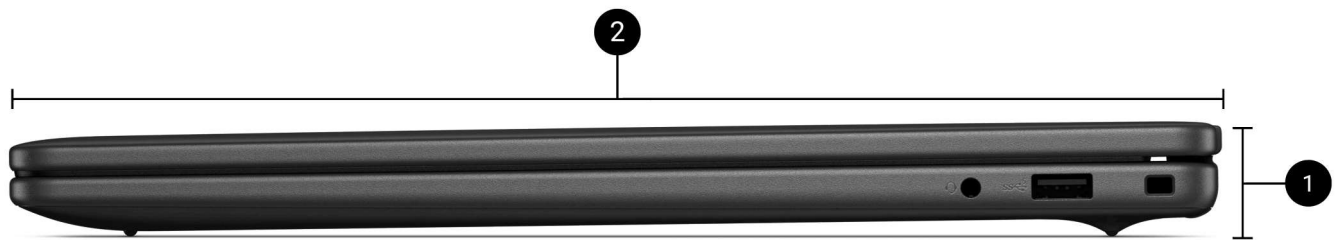
4 Power jack

5 HDMI 1.4

6 USB 3.2 Gen 1 Type-A

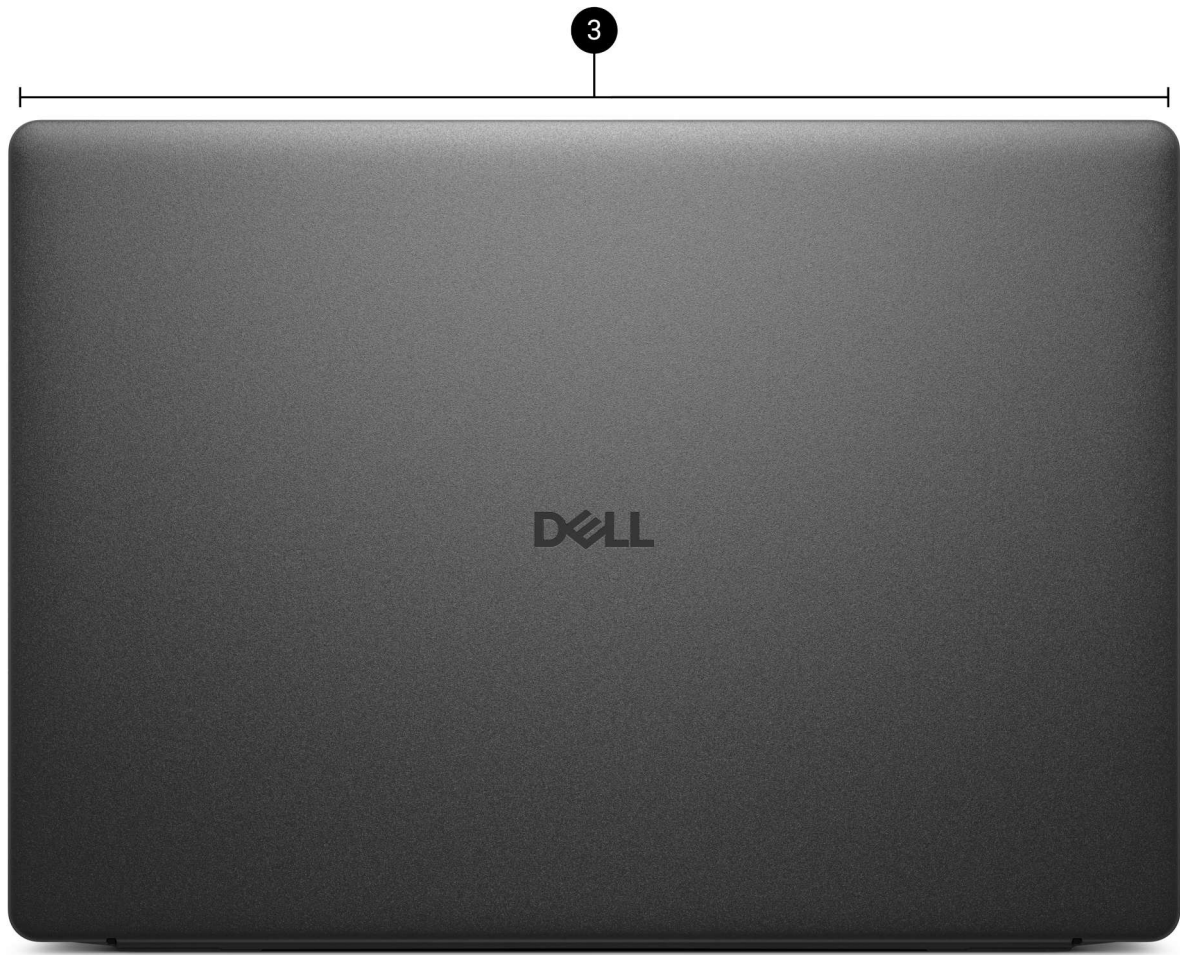
7 USB Type-C with Power Delivery 3.2 (10Gbps) & DisplayPort 1.4

Dimensions and weight



Right view

- 1 Height: 16.74 mm - 19.99 mm (0.64 in. - 0.75 in.)
- 2 Depth: 250.60 mm (9.82 in.)



Back view

3 Width: 357.30 mm (14.05 in.)

Starting weight: 1.98 kg (4.37 lb)^[6]

The Ultimate PC Protection and Support

Whether for personal use or business, your PC is our priority with expert support at every step.



Dell Care Premium: Built for you, backed by us

Enjoy the best in personal PC care with 24/7 expert support for all your hardware and software needs.

If we can't fix it remotely, a Dell technician will come to you^[7]. SupportAssist predicts and resolves issues while keeping your PC fast, connected and stable^[8]. You'll also get data backup help, parental control setup, and repairs for accidents like drops and spills with no hidden fees or deductible^[9]. Plus, stay connected with international travel support.



ProSupport Plus for PCs: Your business solution

For Windows Pro OS, upgrade to ProSupport Plus for your business needs. Automate and customise support to eliminate downtime across your fleet. Get 24/7 priority access to in-region technical support, next business day onsite repairs and proactive monitoring. Plus, accidental damage coverage, self-healing automated remediation and more.



Accidental Damage Service

Stay worry-free with protection from accidental drops, spills and electrical surges. Access to repairs is easy, with support designed to keep you up and running at your best. Accidental Damage is included with Dell Care Premium and ProSupport Plus.

Regulatory Product Compliance & Environmental

Dell Technologies is committed to compliance with the laws and regulations in each country into which the company ships its products. Dell products are designed and tested to meet the appropriate worldwide standards for Product Safety, Electromagnetic Compatibility, Ergonomics, and other regulatory compulsory requirements when used for their intended purpose.

In addition, Dell products are developed with design for the environment in mind. Our environmental

stewardship program drives conservation of product energy consumption, develops methods to reduce or eliminate materials for disposal, prolongs product life span, and provides effective and convenient equipment recovery solutions.

For more information:

[Dell Regulatory Compliance](#)

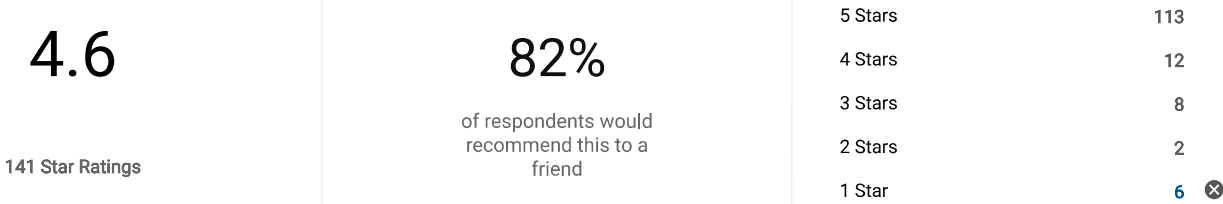
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[Product Safety & Environmental Datasheets](#)

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Review Snapshot



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Q

Highest Rated

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1 Stars [Clear All](#)

1

Terrible Wi-Fi connectivity

It's a nice size laptop with a decent quality screen. The keyboard is quite nice with good illumination, though it feels fairly cheap and of quite low quality. It has plenty of storage - which I chose due to having a lot of data to store. The laptop itself is reasonably responsive, though Windows 11 does it's best to slow everything down. The worst aspect is appallingly inconsistent Wi-Fi speeds. We have a 300 Mbps fibre to the property - however, this laptop will sometimes load a page immediately (as expected), then a few moments later it will takes 10 or 20 seconds to display a website - if at all. Other laptops will load in a fraction of a second at lightning speed. Doing an internet speed test, this laptop sometimes will show 300Mbps - this is when pages load quickly - but when pages are taking 20 seconds or more, then the speed test shows 60 to 100 Mbps. Note that no other machines have this inconsistent behaviour and all other laptops are lighting fast and always report 300Mbps, even on Wi-Fi. The Wi-Fi router is only 3 or 4 meters away, so it's not a distance issue - just a very poor Wi-Fi implementation on the laptop it seems. It makes the laptop almost unusable for browsing the web.

8 days ago
MS
From UK
Verified Reviewer

Response from Dell

Dear Valued Customer, Thank you for sharing your experience with the Dell 16 Laptop. We're happy to know that you're enjoying several features on this model, including the screen quality, illuminated keyboard, and storage capacity. We're truly sorry to hear about the inconsistent Wi-Fi performance you've encountered. We understand how important stable connectivity is, especially when other devices on the same network are performing reliably. While the laptop's hardware is designed to support high-speed connections, factors such as driver versions, power settings, or background processes may occasionally impact performance. To help resolve this, we recommend reviewing our wireless connectivity troubleshooting guide: <https://url.dell.com/5acebf>. We also suggest checking for the latest Windows updates and updating your BIOS and drivers using the SupportAssist application pre-installed on your device, or by visiting our Drivers & Downloads page: <https://url.dell.com/de927c>. To help you get the most from your product, we encourage you to explore our support manuals and knowledge base: Manuals & Documents:

<https://url.dell.com/fe1d7f>. Helpful Articles: <https://url.dell.com/ac2ca0>. If you need further assistance, our Dell US Technical Support team is available here: Technical Support: <https://url.dell.com/9b5810>. We appreciate your input and the opportunity to improve your experience. -Chethan

Would you recommend this product to a friend? No



[Flag this review](#)

1

Buy Elsewhere

Worst customer service ever. After 30 years of Dell, I'm done.

12 days ago

Anonymous

Verified Buyer

Response from Dell

Dear Valued Customer, Thank you for sharing your feedback on the Dell 16 Laptop. We're sorry your recent experience didn't reflect the level of support you've come to expect over the years. We truly value your long standing relationship with Dell and understand how important dependable service is. Your feedback will be shared internally to help us improve our support experience moving forward. We'll do our best to restore your confidence in Dell and ensure future interactions are more aligned with your expectations. To help you get the most from your product, we invite you to explore these resources: Manuals & Documents: <https://url.dell.com/fe1d7f>. General Articles: <https://url.dell.com/ac2ca0>. If you need further assistance, our Dell US Technical Support team is here to help: <https://url.dell.com/9b5810>. We appreciate your input and the opportunity to improve your experience. -Chethan



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1

Duplicated order

Yall charged me twice and sent me another computer when I didn't ask. I had called costumer service because it wouldn't let me purchase and customer service told me to click again and it duplicated my order. This took a lot of my scholarship money I need from school and I had to wait 10 days for my money back because y'all saw this as a refund instead of yall wronging. Will not purchase from here again!!

14 days ago

Anonymous

Verified Buyer

Response from Dell

Dear Valued Customer, Thank you for sharing your experience with the Dell 16 Laptop. We're truly sorry to hear about the duplicated order and the inconvenience it caused. This is not the experience we aim to provide, and we understand how important it is for every purchase to be processed accurately. As per the update, we see that the refund has been successfully processed for the duplicate order. We will share your feedback with our internal teams to help improve our order handling and communication. To help you get the most from your product, we encourage you to explore our support manuals and knowledge base. Manuals and Documents: <https://url.dell.com/fe1d7f>. General Articles: <https://url.dell.com/ac2ca0>. If you ever need assistance with future purchases or order-related concerns, our US Dell Customer Care team is here to help: <https://url.dell.com/5f4f64>. We appreciate your input and the opportunity to improve your experience. -Chethan



[Flag this review](#)

1

Dell dc16250

Slower than my old computer. Touch screen does not all work. Would not recommend.

16 days ago

colin

From Ontario

Verified Buyer

Response from Dell

Dear Valued Customer, Thank you for sharing your experience with the Dell 16 Laptop. We're sorry to hear that the system's performance and touch functionality haven't met your expectations. We understand how important it is for your device to operate smoothly and reliably. Performance concerns and touch screen responsiveness can sometimes be affected by system settings, driver versions, or firmware updates. We recommend reviewing the following resources for targeted support: Touch screen troubleshooting guide: <https://url.dell.com/1d56b9>. Slow performance: <https://url.dell.com/0a9b6f>. To ensure optimal performance, we recommend keeping your system

up to date with the latest Windows updates, BIOS, and drivers using SupportAssist or this page: <https://url.dell.com/68aa59>. If you need any further assistance, our Dell Canada Technical Support team is here to help: <https://url.dell.com/56f358>. We appreciate your input and the opportunity to improve your experience. –Saurav

Would you recommend this product to a friend? No

0

0

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1

Terrible Delivery / Great Laptop

This review has to do with the delivery of this laptop. On Dell's website it is stated that you have to sign for any computer over \$750. My order was over \$1,000 and the package was delivered a day early (when no one was home - made arrangements for someone to be there to sign for it when it was scheduled to be delivered). Box with Dell logo all over it was left on my porch where anyone passing by could see it. I was lucky that no one stole it. This is not good customer service.

24 days ago

Marie

Verified Buyer

Response from Dell

Dear Marie, Thank you for sharing your experience with the Dell 16 Laptop. We're glad to hear that you're happy with the system itself, but we're truly sorry for the delivery experience. At Dell, we understand how important it is for high value items to be delivered securely and as scheduled. We appreciate you bringing this to our attention. Your feedback will be shared internally with our logistics partners and teams to help improve delivery coordination and ensure better visibility and handling of future shipments. If you need any assistance or have further concerns, our Dell US Customer Care team is here to help: <https://url.dell.com/5f4f64>. We appreciate your input and the opportunity to improve your experience. –Chethan

Would you recommend this product to a friend? Yes

2

0

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Windows

Get to know Windows 11

Intel® Core™ Ultra Processors

[Learn More about Intel](#)

intel CORE ULTRA 7

intel CORE ULTRA 9

intel CORE ULTRA 5

1

ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary. [\[↑\]](#)

2

Based on internal analysis, April 2025. Based on EPEAT Climate + Designations. EPEAT registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country. [\[↑\]](#)

3

Contains up to 95.7% recycled content and up to 4.6% renewable materials. Renewable materials in the form of sustainably forested materials. Percentages may vary slightly by region[and formfactor]. Excludes optional items added to order and included in box. [\[↑\]](#)

4

Timing of feature delivery varies by device. Feature availability varies by market. Requires Microsoft account sign in. [\[↑\]](#)

5

Timing of Copilot feature delivery and availability varies by market and device. Requires Microsoft account to log in. When Copilot in Windows is not available or enabled on the device, pressing the Copilot key will launch Windows Search. [\[↑\]](#)


6

Weights vary depending on configurations and manufacturing variability. [\[↑\]](#)

7

Onsite service after remote diagnosis (a) Onsite Service after remote diagnosis is determined by the online or phone technician, and may involve customer access to the inside of the system and multiple extended sessions. If the issue is covered by the Limited Hardware Warranty and cannot be resolved remotely, the technician and/or replacement part will be dispatched, usually in 1 or 2 business days, following the completion of the remote diagnosis. The customer must return the original hardware to Dell according to the rules specified. On-site service is provided by Dell Marketing L.P; Availability varies. Other conditions apply. (b) Advanced Exchange

- Service replaces hardware after remote diagnosis. The customer must return the original hardware to Dell according to the rules specified. Advanced Exchange Service is subject to country availability. (c) For complete details about On-site Service or Advanced Exchange Service, see [dell.com/servicecontracts](https://www.dell.com/servicecontracts). [↑]
- 8 For supported systems and requirements, please refer to our user guide (SupportAssist for Home PCs version for personal use) or administrator guide (SupportAssist for Business PCs version for PC fleet management) and click "supported PCs". Proactive and predictive capabilities depend upon your active service plan and Dell Technologies business rules. For ProSupport Suite for PCs capabilities, view our administrator guide and click "Connect and manage capabilities and Dell service plans". For Dell Care Suite, Premium Support Suite, or Alienware Care Suite for PCs capabilities, view the user guide and click "SupportAssist capabilities and Dell Services plans". [↑]
- 9 Accidental damage coverage excludes theft, loss, and damage due to fire, flood, or other acts of nature, or intentional damage. Customer must return damaged unit. Limit of 1 qualified incident per contract year. [↑]

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	Order Status	Contact Technical Support	Contact Us	
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	My Products			
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Carbon Reduction Plan	Legal & Regulatory

Marketing Campaign Claims/Disclaimers

^Any students or apprentice over 16 years old at college and university level are entitled for a student discount all year long. Find out more information on <https://www.dell.com/en-uk/lp/students>.

^^Students can save more off their cart when they register for Dell Rewards and verify as a student. The student discount is automatically and discretely applied to eligible products at check out.

△ **PC Game Pass:** Game pass is a paid subscription service for Games provided by Microsoft. Credit card required. Subscription continues automatically after the 3-month period and will be charged by Microsoft at the regular monthly price unless cancelled. Subject to [xbox.com/subscriptionterms](https://www.xbox.com/subscriptionterms). Terms and exclusions apply. Game catalog varies over time, by region, and by device. System requirements vary by game; performance scales with higher-end. Windows systems only. How to claim your 3-month PC Game Pass subscription during the Windows Out-of-Box Experience (OOBE):Your 3-month PC Game Pass subscription is automatically presented during the Windows Out-of-Box Experience (OOBE). To claim your 3-month PC Game Pass, you must sign into your Microsoft Account during the OOBE. All rights reserved. [xbox.com/pcgamepass](https://www.xbox.com/pcgamepass), [ea.com/ea-play/terms](https://www.ea.com/ea-play/terms).

*In celebration of Intel Gamer Days. Free digital download for Battlefield 6: This offer is available in Uk with the purchase of an Alienware gaming desktop or laptop computer equipped with an eligible Intel® processor. This offer is available for a limited time or while supplies last. Offer limited to one code per customer. See offer details and applicable terms and conditions on this page: <https://www.dell.com/en-uk/lp/intel-gamer-days-2025>

Intel Gamer Days Purchase Period: August 25th, 2025, 7AM CT - September 15th, 2025, 7 AM CT. Redemption Period: August 25th, 2025 – October 31st, 2025.

**Rewards: Rewards are earned on Dell purchases (excluding Dell Outlet purchases and third party products) made on dell.co.uk. Find out all information on [Dell Rewards Program](#).

*** Coupon Offer: Save 10% on your Dell displays and Accessories when you buy a PC and use coupon code PROMO10. Discount will reflect on qualifying products on final checkout. Coupon valid with select other offers but not with other coupons. Limit of 5 items per order. Coupon expires 31/10/2025 or earlier if offer is terminated earlier.

1. Onsite Service After Remote Diagnosis and Other Important Information:

*Onsite service is determined by technician and cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by warranty and not resolved remotely, technician or part will be dispatched, usually within 1-2 business days following completion of remote diagnosis. Onsite service is provided by Dell Marketing L.P. Availability and terms vary by country and by product. For complete details see [Dell.com/servicecontracts](https://www.dell.com/servicecontracts). Onsite availability varies by country and service purchased. Onsite service available after remote diagnosis on field serviceable units.

3. Pricing:

The pricing available on this site is Dell's pricing for online purchases only. No discounts apply to Dell's online pricing other than the savings listed on this site. Any promotional savings listed on this site are referenced off of a previous online price for the same product or service, unless otherwise stated. If you have contractual terms with Dell that refer to list pricing, please contact your Dell sales representative to obtain information about Dell's list pricing.

Prices and specifications are correct at date of publication but subject to availability or change without notice. Photos for illustrative purposes only - actual items may differ from photo. Dell cannot be responsible for errors in typography or photography. Offers limited to 5 systems per customer per promotional period. For purchases above 5 units our Small Business Technology Advisors are here to help. [Click to Chat](#). Prices and offers listed online are only valid for online purchases through Dell's web store.

4. Disclaimer details for Advanced Exchange:

Onsite or Advanced Exchange after remote diagnosis (a) Onsite after remote diagnosis is determined by online/phone technician of cause of issue, may involve customer access to inside of system and multiple extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched usually within 1 or 2 business days following completion of remote diagnosis. Onsite service is provided by Dell Marketing L.P., Availability varies. Other conditions apply. (b) Advanced Exchange replaces hardware after remote diagnosis. Customer must return original hardware to Dell according to the rules specified. Advanced Exchange subject to country availability. (c) For complete details about onsite or Advanced Exchange, please see dell.com/service-contracts.

5. Hard drive retention:

Hard drive retention is not available on models with a soldered hard drive which includes Chromebooks.

6. Delivery Conditions:

Products marked as Free Next Business Day Delivery, or similar, ship on the same day if ordered before 5pm Monday - Friday and will be delivered the next business day (excluding bank holidays and weekends) for customers located in UK mainland (excluding Scottish Highlands, Offshore Islands, Northern Ireland, and all overseas territories). Next business day delivery dependent on payment made by debit/credit card or PayPal and upon confirmation of order by Dell. See [Next Business Day Delivery](#) for full terms.

All other products will be delivered via the fastest available method (excluding bank holidays and weekends) and generally within 3-5 days, depending on customer location.

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